



LAGUNA LĂNG CÔ

ENVIRONMENTAL AND SOCIAL SUSTAINABILITY POLICY

Vision: To be a global pioneer in sustainable hospitality — leading Vietnam’s integrated resort industry by balancing economic growth, environmental stewardship, cultural preservation, and community well-being, in full alignment with the Global Sustainable Tourism Council (GSTC) principles.

Commitment: Laguna Lăng Cô is committed to continuously improving its sustainability performance and following our Environmental Management System (EMS). We aim to minimize negative impacts and maximize positive contributions to the environment, people, and local communities across all operations.

Scope: This policy applies to Banyan Tree Lăng Cô, Angsana Lăng Cô, Laguna Lăng Cô Golf Course, and the Laguna Lăng Cô Services Central (LSC).

Our Key Commitments:

A. Sustainable Management

We comply with all relevant Vietnamese laws, regulations, and international standards, pursue international best practices, and ensure transparency, accountability, and continual improvement under the EMS framework. Mr. Gavin Peter Herholdt - Managing Director, and our appointed GSTC Coordinators have responsibility for improving the resort’s sustainable performance. We maintain high service quality and ethical business standards, safeguard health and safety, and engage all stakeholders in our sustainability goals.

B. Socio-Economic Responsibility

We prioritize local recruitment and fair employment, uphold human rights and equality including the protection of children’s rights, and support the regional economy through responsible local sourcing. We encourage guest participation in sustainability initiatives and contribute to community well-being through education and livelihood programs.

C. Cultural Heritage

We respect and promote Central Vietnam’s unique culture and traditions by integrating local heritage into guest experiences, supporting local artisans, and collaborating with the community to preserve cultural identity.

D. Environmental Stewardship

We conserve resources by reducing energy, water, and waste, eliminating single-use plastics, and promoting recycling and reuse. We protect natural habitats and biodiversity, prioritize eco-labeled and locally sourced products, and monitor environmental performance in line with our EMS.



Gavin Peter Herholdt

Managing Director, Laguna Lăng Cô

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